

# THE POLICE RESPONSE



## What to expect and who will respond to your crisis

- The 911 dispatcher will send **uniformed patrol officers** to your location.
- Officers may detain the person in crisis (PIC), **which will include handcuffing**, and is for the safety of everyone, including the PIC.
- Officers will conduct a **preliminary investigation** to determine whether a crime occurred.
- Officers will conduct a **preliminary mental health investigation** to determine whether the PIC is a danger to themselves, danger to other(s), or gravely disabled due to a mental illness. (405 ILCS 80)
- Officers will inquire about any **firearms or other deadly weapons**.
- Officers may transport the PIC to the hospital if they calm down and decide its **best to voluntarily seek medical help**.
- Officers may transport the PIC by force to the local hospital for an **involuntary mental health evaluation**.

## NON-EMERGENCY

**Welfare Check by Police:** (815) 235-8222  
(Concerned for Someone's Mental Health Who is Unreachable)

**DMHG Support Group and Resources:** (815) 318-2082  
(Provides Free and Confidential Mental Health Screening Tool)

 **FHN Counseling Center:** (815) 599-7300

**CONTACT 24 Hour Crisis Line:** (815) 233-4357

**DAVIS**  
Mental Health Group  
One Life At A Time  
  
(815) 318-2082  
WWW.DMHG.ORG

**CONTACT**  
  
of Northern Illinois



# WHAT TO KNOW BEFORE CALLING 911

## Mental Evaluation 911 Checklist When Calling for Help

If your family member or loved one is a person in crisis (PIC) and is a danger to themselves or others, **CALL 911**.

Read from this list when you call 911 so you can give the dispatcher the following information:

- Your name
- Phone number
- Location to which police should respond
- Nature of emergency
- Weapons or access to weapons
- Name of person in crisis
- Age of person in crisis
- Height, weight & physical description
- Clothing description
- Are there others present?
- Prior or current violent behavior
- Diagnosis
- Medications or drug use (current or past)
- Triggers (what upsets them?)
- Prior police contacts and what has helped

Current Medications:

Doctor's Phone Numbers:

**IMPORTANT:** You are asking an officer to resolve a crisis. They will only have the information that you provide them. Gather as much information as possible before a crisis occurs.

